FY 2012 - Rates for Self-Sustaining Services

GROUP	SERVICE	NEW RATE (FY12)	OLD RATE (FY11)	UNIT	BILLING
CONSULTING SERVICES					
	Computer Repair	$135.00	*$135.00*	Hour	Each
	IT Consulting	Varies	*Varies*	Hour	Each
DATA CENTER					
	Co-Location - Full Rack	$475.88	*$454.75*	Rack	Monthly
	Co-Location - Full Rack Electricity Surcharge (Aux. Only)	$288.82	*$276.00*	Rack	Monthly
	Co-Location - Half Rack	$285.53	*$272.85*	Rack	Monthly
	Co-Location - Tierpoint	$1,694.44	*$1,694.44*	Rack	Monthly
	Co-Location - Installation and Setup	$1,045.00	*$1,045.00*	Rack	Each
DESKTOP SERVICES					
	Nebula Managed Desktop	$42.24	*$38.70*	Computer	Monthly
	Nebula Hourly Support	$113.80	*$113.80*	Hour	Each
	Lab PC Management	$22.75	*$22.75*	PC	Monthly
	Husky Kiosk Service	$22.50	*$22.50*	Computer	Monthly
EMAIL & CALENDARING					
UW Exchange	UW Exchange - Email & Calendar	$8.00	*$8.00*	Account	Monthly
	UW Exchange - Resource Calendar	$3.00	*$3.00*	Account	Monthly
Misc. Services	Sponsored Account - UW Email	$20.00	*$20.00*	Account	Monthly
	Virtual Email Domain	$30.00	*$30.00*	DNS	Monthly
	Oracle Calendar	Discontinued	*$3.00*		
MOBILITY					
Pager	Alpha Pager - Local	$9.93	*$9.00*	Pager	Monthly
	Alpha Pager - Nationwide	$55.17	*$50.00*	Pager	Monthly
	Numeric Pager - Local	$4.97	*$4.50*	Pager	Monthly
	Numeric Pager - Nationwide	$25.92	*$23.50*	Pager	Monthly
	Two Way Pager	$23.72	*$21.50*	Pager	Monthly
	Pager Feature - Additional Calling Area	$2.21	*$2.00*	Pager	Monthly
	Pager Feature - Voicemail	$1.10	*$1.00*	Pager	Monthly
	Pager Feature - Group Call	$2.21	*$2.00*	Group	Monthly
Smartphone	Basic Smartphone Support - iPhone, Microsoft, Android	$22.00	*$22.00*	Device	Monthly
	BlackBerry Support - Exchange	$33.00	*$33.00*	Device	Monthly
	BlackBerry Support - Notify Link	$64.00	*$64.00*	Device	Monthly
	Device Setup	$116.00	*$116.00*	Device	Each
NETWORK - OFF CAMPUS					
Fiber Services	Cross Connects	$68.23	*$66.00*	Connect	Monthly
	UW Metro Area Fiber	$816.70	*$790.00*	Fiber Pair	Monthly
	Dark Fiber	$103.38	*$100.00*	Fiber Pair	Monthly
	QMOE - 100MB*	$2,276.41	*$2,202.00*	Circuit	Monthly
	QMOE - 50MB*	$1,355.31	*$1,291.00*	Circuit	Monthly

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GROUP	SERVICE	NEW RATE (FY12)	OLD RATE (FY11)	UNIT	BILLING
T1 Services	T1 Line	$268.79	$260.00	Line	Monthly
	T1 Mileage Surcharge	$26.88	$26.00	Line	Monthly
	Dial Tone Mileage	$15.04	$14.55	Line	Monthly
	Out of Band Modem	$40.83	$39.50	Line	Monthly
VPN	Subnet VPN	$302.00	$302.00	Subnet	Monthly
NETWORK - UW					
Basic Ethernet	Data (Ethernet) Install	$146.00	$146.00	Port	Each
	Basic Network - If included in Tech Recharge Fee	$0.00	$0.00	Port	Monthly
	Basic Network - If not included in Tech Recharge Fee	$12.00	$10.36	Port	Monthly
Firewall	Subnet Firewall*	$48.55	$46.28	Firewall	Monthly
	Subnet Firewall - Hardware and Setup Fee*	$2,700.00	$2,700.00	Firewall	Each
SERVER MANAGEMENT					
	Server Design, Installation and Support	Varies	Varies	Server	Monthly
	Server Management - Application Support	$130.79	$131.33	Hour	Each
	Server Management - System Support	$130.75	$131.33	Hour	Each
	Server Management - Database Support	$143.18	$131.36	Hour	Each
	Server Management - Computer Room Fee	$15.86	$15.16	Unit	Monthly
	Version Control (Subversion)	$65.00	$65.00	Instance	Monthly
SOFTWARE LICENSES					
	SAS - Software License	$163.59	$163.59	License	Each
	SPSS - Software License	$81.50	$81.50	License	Each
STORAGE					
ISCSI Storage	iSCSI Storage	$0.23	$0.25	GB	Monthly
Research Storage	Research Storage (Lolo) - Disk	$126.95		TB	Monthly
	Research Storage (Lolo) - Tape	$15.32		TB	Monthly
Storage Quotas	UW Email	$0.76		GB	Monthly
	Streaming	$0.35		GB	Monthly
	Web Publishing	$0.35		GB	Monthly
	Linux Shell	$0.35		GB	Monthly
TSM Backup	TSM Data Backup - Storage	$0.0014	$0.0020	GB/Day	Monthly
	TSM Data Backup - Transfer	$0.14	$0.20	GB	Each
TECHNOLOGY SPACES					
	Lab PC Management	$22.75	$22.75	PC	Monthly
	Video Conference Studio with Operator	$165.00	$165.00	Hour	Each
TELEPHONY					
Call Center	Avaya CentreVu Call Reporting System	$41.19	$50.00	Supervisor	Monthly
	Call Management Solutions	$3.71	$4.50	Number	Monthly
Dial Tone	Dial Tone - If Included in Tech Recharge Fee	$4.05	$6.18	Line	Monthly
	Dial Tone - If Not Included in Tech Recharge Fee	$10.84	$16.55	Line	Monthly

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GROUP	SERVICE	NEW RATE (FY12)	OLD RATE (FY11)	UNIT	BILLING
Dial Tone (continued)	Dial Tone - Moves, Installs, Changes	$146.00	$146.00	Port	Each
Long Distance	International	Varies	Varies	Minute	Each
	US & Canada	$0.033	$0.033	Minute	Each
	Directory Assistance	$1.25	$1.25	Call	Each
Teleconferencing	Adobe - Web Connect	$29.12	$29.12	Account	Monthly
	Global Crossing - Ready Access*	$0.39	$0.39	Minute	Each
	PGI - Global Meet*	$0.13	$0.13	Minute	Each
	PGI - Ready Access*	$0.08	$0.08	Minute	Each
	PGI - Scheduled Conference*	$0.08	$0.08	Minute	Each
Telephone Sets	16-34 Button Telephone Set	$4.81	$5.54	Phone	Monthly
	5-12 Button Telephone Set	$4.42	$5.10	Phone	Monthly
	Expansion Module	$1.14	$1.31	Phone	Monthly
	Legacy Telephone Sets	$3.27	$3.77	Phone	Monthly
TELEVISION					
	HuskyTV	$17.28	$22.70	Outlet	Monthly
	Comcast	Discontinued	$32.00		
WEB PUBLISHING					
	URL Forwarding and Masking	$50.00	$50.00	URL	Annually
	UW SharePoint	$600.00	$600.00	Site	Monthly

* Actual rate may vary, please contact our service center for details.

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