

# Technology Recharge Fee: Overview

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## ***What is the Technology Recharge Fee?***

The Technology Recharge Fee was established in 2010 to provide a sustainable long-term funding model for essential information technology services at the University of Washington:

- **The fee is a per capita rate** paid by all UW academic and administrative units to supplement existing General and Designated Operating Funds.
- **The fee replaces an outdated recharge model** based upon phone lines that did not cover the cost of services and was not sustainable.
- **The fee provides UW Information Technology with a sustainable foundation** to support information technology (IT) needs for UW campuses.
- **Rates are reviewed annually**, published in spring and effective on July 1.

## ***How much is the Technology Recharge Fee in FY 2015?***

- The Technology Recharge Fee remains unchanged from the previous fiscal year at:
  - \$54.50 per month per capita for all academic and administrative units
  - \$50.00 per month per capita for the Medical Centers (in addition to a separate service-level agreement for network and telecommunications services)
- The dial tone rate is \$4.05 per month per month per line, the same as last year. This is a continuation of the rate reduction from \$25.80 per month in FY 2010.

## ***What services are covered by the fee?***

The fee covers a basic bundle of IT services identified as critical by a group of representatives from across the University community in 2010, and affirmed during subsequent reviews. Services include:

- Accessible technologies
- Accounts and passwords
- Administrative systems infrastructure
- Software licensing, including the Microsoft Campus Licensing Agreement and more (for all UW campuses)
- Backups and mass storage
- Information Security and Privacy (Office of the Chief Information Security Officer)
- Data centers
- Data networks
- Email, calendaring, and productivity tools
- Emergency preparedness and business continuity
- Telecommunications infrastructure
- Teaching and learning tools
- UW enterprise portal
- Web publishing

## ***What are the Microsoft and other Campus Software Licensing Agreements?***

- The Microsoft Campus License Agreement provides most standard Microsoft products to all UW faculty and staff. The agreement provides increased access to collaboration and productivity

tools, lowers the University's compliance risk, enhances security and results in significant cost savings for individual University units.

- For more information on the Microsoft agreement and other software license agreements at the UW, including how to get access to software, see [uw.edu/itconnect/wares/uware/](http://uw.edu/itconnect/wares/uware/)

### ***How were the FY 2015 rates set?***

The [IT Service Investment Board](#) (Board) was charged by the Provost with reviewing the fee level and methodology for FY 2015. The Provost approved the Board's recommendation to maintain the rates at the FY 2014 level.

The Board recommended that UW-IT maintain the same methodology for the TRF for Fiscal Years 2014 and 2015 and continue with the same basic bundle of services, including the Microsoft Campus Licensing Agreement and other software licensing agreements. The Board's recommendation reflects the advice of the [Technology Recharge Fee Advisory Committee](#), comprised of UW School and College administrators representing academic and administrative units and UW Medical Centers, and charged with supporting the Board in its annual TRF review by providing in-depth analysis and counsel.

For details, see the [FY 2015 letter](#) from the Vice President for UW-IT and CIO.

### ***Who is included in the per capita count?***

- All salaried employees are included, whether full- or part-time, and regardless of job location or responsibilities. Excluded are graduate students, hourly and student hourly employees. The static count is the four-quarter average taken at the midpoint of each quarter in the previous fiscal year. For information on how the fee is calculated, see: [uw.edu/uwit/reports/FY2015PerCapitaMethod.pdf](http://uw.edu/uwit/reports/FY2015PerCapitaMethod.pdf)

### ***What is UW-IT doing to minimize rate increases?***

Developing process-improvement initiatives, negotiating new vendor contracts and retiring low-value services.

### ***More information***

See the Technology Recharge Fee Web site at [uw.edu/uwit/recharge.html](http://uw.edu/uwit/recharge.html) and the full FAQ here <http://www.washington.edu/uwit/trf.faq.html>.