

Key

Increase/New Service
Decrease/Retiring Service
Service Change

FY 2016 - Rates for Self-Sustaining Services

Rates have been approved by UW Management Accounting & Analysis.

GROUP	SERVICE	NEW RATE (FY16)	OLD RATE (FY15)	UNIT	BILLING
CONSULTING SERVICES					
	IT Consulting	Varies	Varies	Hour	Each
DATA CENTER					
	Basic Co-Location - Full Cabinet	\$391.88	\$412.50	Cabinet	Monthly
	Premium Co-Location - Full Cabinet	\$548.63	\$577.50	Cabinet	Monthly
	Premium Co-Location for Med Centers / Non-UW Customer	\$836.00	\$880.00	Cabinet	Monthly
	Co-Location - Installation and Setup	\$1,149.50	\$1,149.50	Cabinet	Each
	Local Shared Single Unit Hotel Suite	\$23.88	\$25.14	Rack	Monthly
	Standard Installation Fee	\$200.00	\$200.00	Rack	Each
	Additional "Hands & Eyes" Services	\$85.00	\$85.00	Hour	Each
DESKTOP SERVICES					
	Nebula Managed Desktop	\$34.50	\$36.50	Computer	Monthly
	Shared File Storage	\$0.25	N/A	GB	Monthly
	Nebula Hourly Support	\$109.00	\$109.00	Hour	Each
EMAIL & CALENDARING					
Misc. Services	Sponsored Account - Computing Services (Email, etc.)	\$20.00	\$20.00	Account	Monthly
	Virtual Email Domain	\$25.00	\$25.00	DNS	Monthly
OFF-CAMPUS COMMUNICATION SERVICES					
Fiber Services	Cross Connects	\$67.66	\$67.66	Connect	Monthly
	UW Metro Area Fiber	\$809.86	\$809.86	Fiber Pair	Monthly
	Westin MMR Riser Fiber	\$93.20	\$93.20	Fiber Pair	Monthly
	QMOE - 100MB*	\$2,257.35	\$2,257.35	Circuit	Monthly
	QMOE - 50MB*	\$1,343.97	\$1,343.97	Circuit	Monthly
T1 Services	T1 Line	\$266.54	\$266.54	Line	Monthly
	T1 Mileage Surcharge	Varies	Varies	Line	Monthly
	Dial Tone Mileage	\$14.92	\$14.92	Line	Monthly
	Out of Band Modem	\$40.49	\$40.49	Line	Monthly
UW NETWORK CONNECTIVITY					
Basic Ethernet	Data (Ethernet) Install	\$147.00	\$137.00	Port	Each

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Basic Ethernet	Basic Network - If included in Tech Recharge Fee	\$0.00	\$0.00	Port	Monthly
	Basic Network - If not included in Tech Recharge Fee	\$17.30	\$15.73	Port	Monthly
Firewall	Subnet Firewall*	\$0.00	\$0.00	Firewall	Monthly
	Subnet Firewall - Hardware and Setup Fee*	\$657.12	\$657.12	Firewall	Each
VPN	Subnet VPN	\$299.48	\$299.48	Subnet	Monthly
STANDARD MANAGED SERVERS					
	Server Design, Installation and Support*	Varies	Varies	Server	Monthly
	Server Management - Application Support	\$126.33	\$118.00	Hour	Each
	Server Management - Unix System Support	\$123.25	\$116.21	Hour	Each
	Server Management - Windows System Support	\$123.25	\$116.21	Hour	Each
	Server Management - Database Support	\$132.27	\$127.65	Hour	Each
	Server Management - Computer Room Fee	RETIRED	\$17.45	Unit	Monthly
	Standard Managed Server (Virtual) - Windows Slice (Windows HA-VM)*	\$58.56	\$58.56	Slice	Monthly
	Standard Managed Server (Virtual) Basic - Windows Slice (Windows Basic VM)*	\$18.84	\$18.84	Slice	Monthly
	Standard Managed Server (Virtual)- Unix Slice*	\$22.00	\$22.00	Slice	Monthly
	Version Control (Subversion)	\$65.00	\$65.00	Instance	Monthly
SOFTWARE DISTRIBUTION AND LICENSING					
UWARE	SAS - Software License*	\$223.75	\$223.75	License	Each
	SPSS - Software License*	\$178.75	\$178.75	License	Each
	Tableau - Software License	\$1167.00	\$900.00	License	Each
	Tableau - Support/Maintenance	\$33.00	\$44.10	License	Monthly
STORAGE					
SAN Storage	Storage Area Network (SAN) – iSCSI Storage	\$0.20	\$0.20	GB	Monthly
Research Storage (lolo)	Shared Central File System for Research (lolo)	\$61.19	\$101.99	TB	Monthly
	Archive Storage Service for Research (lolo)	\$5.15	\$8.58	TB	Monthly
Storage Quotas	UW Email – Additional Storage	\$0.76	\$0.76	GB	Monthly
	Shared File Service	\$0.25	\$0.35	GB	Monthly
Data Backup and Archive	TSM Data Backup - Storage	\$0.06	\$0.06	GB/Month	Monthly

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PHONES AND VOICE					
Call Center Solutions	CMS Supervisor Client	\$42.15	\$42.15	Supervisor	Monthly
	Call Management Solutions	\$3.80	\$3.80	Number	Monthly
Long Distance	International*	Varies	Varies	Minute	Each
	US & Canada (Domestic)	\$0.00	\$0.03	Minute	Each
	Directory Assistance	\$1.25	\$1.25	Call	Each
Teleconferencing	Adobe Connect - Meeting Host License	\$21.20	\$21.20	Account	Monthly
	Global Crossing - Ready Access*	\$0.29	\$0.29	Minute	Each
	PGI - Global Meet*	\$0.10	\$0.10	Minute	Each
	PGI - Ready Access*	\$0.06	\$0.06	Minute	Each
	PGI - Scheduled Ready Conference*	\$0.06	\$0.06	Minute	Each
	Toll-Free Conferences	\$0.06	\$0.06	Minute	Each
	MeetMe Conferences	\$3.76	\$3.76	Account	Monthly
Telephones	Telephone Line - If Included in Tech Recharge Fee	\$8.70	\$4.05	Line	Monthly
	Telephone Line - If Not Included in Tech Recharge Fee	\$10.84	\$10.84	Line	Monthly
	Telephone Line - Installation, Moves, Changes.	\$147.00	\$137.00	Port	Each
	Virtual Number	\$3.80	\$3.80		
	Telephone Set - Large (DTX Customers ONLY)	\$4.48	\$4.48	Phone	Monthly
	Telephone Set - Small (DTX Customers ONLY)	\$4.12	\$4.12	Phone	Monthly
	Telephone Set - Expansion Module	\$1.06	\$1.06	Phone	Monthly
	Telephone Set - Legacy (DTX Customers ONLY)	\$3.05	\$3.05	Phone	Monthly
TELEVISION AND VIDEO					
	HuskyTV	\$11.88	\$13.20	Outlet	Monthly
WEB PUBLISHING AND COLLABORATION TOOLS					
	URL Forwarding and Masking	\$50.00	\$50.00	URL	Annually
	UW SharePoint - 5GB Hosted	\$68.70	\$68.70	Site	Monthly

* Actual rates may vary, please contact our service center for details.